



Annual customer satisfaction Survey 2026 – National

Promotion Terms & Conditions

1. Information on how to enter and prizes form part of these terms and conditions of entry.
2. Entry is open to customers who have provided feedback and therefore entered via a survey link provided to them by email.
3. One entry per customer feedback submitted will go into the draw to win 1 of 5 x AU \$250 e-gift cards. The winners will each receive a AU \$250 e-gift card. e-giftcard conditions apply – Full Terms and Conditions visit <https://ichoosegift.mycardplace.com/cholder/showArticle.action?articleId=ch-terms-and-conditions>.
4. Customers enter their feedback by completing an online survey. Entries will be completed via direct link through an email.
5. Employees (and their immediate family members) of the promoter, or any related body corporate of the promoter including their entities, as well as any agency associated with this promotion are ineligible to enter. The Promoter of this promotion is Rexel Holdings Australia Pty Limited (ACN 081 022 068) of Level 2, Building 1, Riverview Business Park, 3 Richardson Place, North Ryde NSW 2113, as disclosed agent for its wholly owned subsidiaries, Rexel Electrical Supplies Pty Ltd (ACN 000 437 758) and Australian Regional Wholesalers Pty Limited (ACN 011 009 064) (together, **Rexel**).
6. The survey closes Friday 9th of October, 2026
7. The draw will be conducted at 11am (AEST) on the 16th of October, 2026.
8. Winners will be notified and emailed their e-giftcard the same day of the draw on the 16th of October, 2026.
9. The draw will be conducted by Rexel Holdings Australia Pty Limited (ACN 081 022 068) of Level 2, Building 1, Riverview Business Park, 3 Richardson Place, North Ryde NSW 2113.
10. This is not a game of skill. The five single prize winners will be selected by Rexel Australia at random through an automatic selection process.
11. Incomplete entries will be deemed invalid and removed from the draw. The promoter's decision is final.
12. Winner's names may be published on our website www.rexelha.com.au within 15 business days of the draw.
13. If the prize remains unclaimed for 3 months, there will be a redraw.
14. Each winner of an unclaimed prize draw may be published on our website www.rexelha.com.au within two weeks of the redraw.